

Case Study: Class Action

When review volume quadrupled a week into a three-week discovery deadline, Cimplifi rallied a team to process and review a million pages and deliver production to counsel's office on time.

Client Challenge

Cimplifi was engaged by outside counsel for a large services business whose data involved both personal and private data governed by the Fair Credit Reporting Act. Initially, the engagement involved processing, hosting, and review of 200,000 documents. Additional data was uncovered after one week (nearly four times the original amount), requiring additional resources with no flexibility on the three-week court-mandated discovery deadline.

Cimplifi Solution

Within 24 hours, Cimplifi tripled the size of the review team, adjusting rapidly to accommodate specifications that were not final until 48 hours before the deadline. A one-million-page production was delivered to counsel's office on time.