

Streamlining Production with Relativity aiR in a Contract Dispute

Client Challenge

Our client, a major telecommunications company, was involved in a large-scale contract dispute. Counsel faced the daunting task of reviewing tens of thousands of documents under tight production deadlines. Traditional eyes-on review—reviewing every document manually—would have been time-intensive and costly for the client. The team needed a way to reduce the burden on counsel while maintaining defensibility and precision.

Cimplifi Solution

Relativity aiR for Review was deployed to support targeted QC and production decisions, allowing counsel to rely on aiR for Review's predictions similarly to traditional TAR workflows—a significant shift in trust and adoption.

Key highlights:

- Cimplifi and the client used aiR for Review to analyze a population of 80,000 documents that was otherwise slated for eyes-on linear review.
- Of the 80,000 documents analyzed, counsel was confident in aiR for Review's predictions on 65,000 of those documents, obviating the need for eyes-on review.
- Of the remaining 15,000 documents, counsel was able to efficiently conduct strategic QC checks leveraging insights from aiR for Review's rationale and considerations.

Cimplifi was able to guide the case team through its first experience authoring an aiR for Review prompt, successfully achieving the above results after only eight iterations over the course of less than two weeks.

Impact

- The project achieved an observed recall of 94% and an observed elusion rate of 1.13%, demonstrating aiR for Review's efficacy in identifying responsive content.
- Counsel was able to avoid review of 75% of the analyzed population while focusing their quality control checks on key information surfaced by aiR for Review's rationales and considerations.
- These efficiencies resulted in an estimated cost and time savings of approximately \$70,000 and three weeks of first level review.
- With the support of Cimplifi, counsel was able to complete its production with high confidence in aiR for Review's predictions and minimal eyes-on review.