Data Security

Cimplifi employs the highest standards across our enterprise and we stand up to the most rigorous vetting.

The security of your data and safeguarding of your information is of paramount importance, and we are committed to the highest standards across our enterprise. We employ strict internal protocols, controls and monitoring, and have been vetted by the most rigorous corporations and independent third-party auditors.

Our security protocols reflect best practices and are always evolving to address new threats, regulatory changes, technology updates, and client requirements—for complete confidence and peace of mind.

CERTIFICATIONS & COMPLIANCE

The regulations governing data, privacy, security, and overall best practices for law firms and corporate legal departments are constantly advancing and becoming stricter in terms of compliance and adherence. Cimplifi has a dedicated team monitoring laws and regulations nationally and internationally to ensure we meet the strictest standards.

We are among the few eDiscovery companies to achieve ISO 27001 status as well as compliance with NIST 800-171, PCI DSS, GDPR, HIPAA, and ITAR regulations. We maintain operations at only Tier IV or higher data centers with SOC audits, and with a mandate that cloud hosting partners maintain their own ISO and SOC status. In addition to using ITAR compliant data centers, we also offer a Relativity aiR ITAR compliant instance. Our certifications and compliance initiatives include:

- **ISO 27001:2013/17**
- **GDPR**
- **CCPA**
- **PHI/HIPAA & HITECH**
- **PCI**
- **GLBA**
- **SOC 2**
- **ITAR**
- **NIST 800-171/DFARS**

SECURE DATA CENTERS

We have created a highly scalable, ultra-high capacity infrastructure to handle any volume of data. Our physical and cloud-based data centers are among the most secure in the industry and access management is maintained at the global level. Our primary Tier IV data center, located in Tierpoint at the Philadelphia Naval Yard, is SSAE-16 and SOC 2, Type 2 audited, PCI-DSS, GLBA, and HIPAA compliant, and ITAR and US-EU Privacy Shield registered. Switch, our Tier V Gold hot failover DR facility, Switch, in Las Vegas, is one of the most secure data centers in the world and hosts data for many of the world's most notable companies.

We meet the highest standards for:

- **Data center security**
- **Primary and secondary power systems**
- **Environmental controls**
- **Fire suppression**

SECURE CLOUD OPERATIONS

We have created an ITAR compliant RelativityOne instance with limited access to only U.S. based users and supported by Relativity support in the U.S. This dedicated and secure instance allows you to categorize matters, clients, and users in our user management application, CI Admin for ITAR regulations. CI Admin gives you the ability to track and control access across unique regulations for various matters in this dedicated ITAR instance.

INTERNAL CONTROLS & MONITORING

Our security protocols reflect best practices and are always evolving to address new threats, regulatory changes, technology updates, and client requirements, for complete confidence and peace of mind. We have implemented far-encompassing internal controls and monitoring, supported by a matrix of platforms, programs, procedures, and processes, that are audited regularly through our Information Security Management System (ISMS) and governed by our ISO 27001:2013/17 certification.

- **Complete authentication and administrative control**
- **Intrusion detection, incident response, and vulnerability management**
- **Log aggregation, monitoring, and alerting**
- **Personnel training, security awareness, and compliance**
- **Business continuity, performance, and capacity planning**
- **Physical security control**

For more details, visit our website or get in touch today to speak with an expert.

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eDiscovery, Litigation, and Investigations
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