### Cimplifi<sup>™</sup> We make the best technologies better.



## Cl Support

Your hub for easy access to the resources and support you need.

Access a one-stop shop for all support articles and communicate with our helpdesk, project managers, and techs. Our support and training center provides robust documentation on how to manage all of the applications and software we provide through our Cimplifi ecosystem.

#### **IMMEDIATE, LIVE SUPPORT**

Chat directly with our support teams to get immediate answers to C Welcome any of your questions. **FIND INFORMATION FAST** Hi - I need some help with a high Hyperlinks to the tools help centers make life a little easier by priority production that's due tonight. Can someone show me helping you quickly get to the information you need. how to remove the natives for my redacted documents? TAP INTO OUR KNOWLEDGEBASE Search for articles that summarize best practices and common Absolutely. I can call you and do support questions from our users. a screen share. Would that work? cimplifi Q Search the knowledge base.. cimplifi Relativity Help Topics Brainspace Nuix Discover Q Getting Started Heretik Asp Milvli Blackout • Heretik - Glossary Collection & Transfer
Instructions Heretik - Analysis Profile Models Aspera Information Heretik - Imaging/OCR Ove Before you begin Contract Review CI Transcribe/Translate Contact Staffing Team CI Trans

### cimplifi

# Cimplifi<sup>™</sup> powers our client experience.

Discover the many advantages of Cimplifi and see why clients love working with us.



#### **BURDEN-FREE TECHNOLOGY**

Get access to a secure ecosystem of the most powerful eDiscovery and contract analytics tools, free from the burden of infrastructure, back-end implementation, or maintenance.



#### **CLIENT-DRIVEN INTEGRATIONS**

We make the best technologies work better through workflow and software integrations that streamline and integrate administration, processes, and reporting and deliver valuable insights and benefits.



#### **SCALABLE & CUSTOMIZABLE**

We give you the flexibility to deploy our platform of Cimplifi Legal Solutions™ for your entire operation or utilize it for a single project—scale up or down without limits. Tailor your tech stack and access a custom platform without any custom development.

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#### **TOP-TIER SECURITY**

At Cimplifi, we're serious about security. We employ the highest standards across our enterprise and stand up to the most rigorous vetting.



Realize cost savings and gain visibility into your spend through metrics and dashboards that can help you track, manage, and recover costs.



#### **EXPERT SUPPORT**

We earn our clients' trust and confidence by delivering responsive and reliable service, proactive project management, and a deep bench of seasoned legal, technical, and subject matter experts.

Ready for a more empowering experience? Get in touch today to speak with an expert. info@cimplifi.com / Phone 833.215.2667

#### cimplifi.com