

Accelerating QC with Relativity aiR in a Class Action Review

Client Challenge

In a class action lawsuit, our team was tasked with managing a large-scale document review under tight production deadlines for our client, a Fortune 500 company. Through eyes-on review, reviewers coded 36,000 documents as responsive. Counsel was looking to fully QC the production universe, which was cost-prohibitive to the client.

Cimplifi Solution

We deployed Relativity aiR for Review to streamline and prioritize QC efforts, enabling counsel to focus only on the documents that truly required their attention.

Using aiR, we:

- Generated initial prompts with the new Kickstart feature, which provided case context, key terms, and a strong foundation for iterative refinement.
- Refined the prompt over five iterations to fine-tune the results, narrowing the scope from broad to highly targeted.

Impact

- Cimplifi ran aiR for Review over the family-complete production universe. aiR for Review predicted that the vast majority of these families included truly responsive content, allowing counsel to feel confident that these families were producible. This allowed counsel to skip a full QC over this set and instead use more strategic and targeted QC approaches.
- aiR for Review identified 3,000 documents that needed to be reviewed at second level, of which four percent had their manual coding changed.
- aiR for Review also flagged hot documents for counsel to look at before they were produced, uncovering crucial information for the case team prior to disclosure.

Outcome

- QC time was dramatically reduced, saving the client significant legal costs.
- Counsel was highly satisfied with the results and is now exploring additional aiR for Review use cases.
- The project demonstrated how aiR for Review can segment document sets intelligently, enabling faster, smarter, and more efficient QC processes and can also reliably surface hot documents for case team review.