



Case Study: Law Firm Partners with Cimplifi for Seamless Data Migration from Legacy Cloud Database to RelativityOne

Our client, a regional law firm with over 250 attorneys across six offices, recognized the need to transition from their legacy eDiscovery platform to RelativityOne. The firm required a trusted partner with deep expertise in complex data migrations to ensure a smooth and efficient transition. Given the scope of the project—3TB of data across 400 workspaces—the firm engaged Cimplifi to lead the migration process.

Client Challenge

Migrating from an outdated cloud platform to RelativityOne presented multiple challenges, including:

- **Cloud-to-cloud migration complexity:** Transferring large volumes of data without disrupting ongoing legal matters required meticulous planning and execution.
- **Platform limitations:** Out-of-the-box export tools in the legacy database did not capture all case content, risking data loss.
- **Legacy system issues:** Some cases were not upgraded to the latest versions and some databases were on an old non-accessible SQL server creating roadblocks for extraction.
- **Legacy vendor support challenges:** Limited support and differing priorities from the prior software vendor complicated the update and migration process.
- **Hidden data risk:** Many cases and files were inaccessible due to outdated platform configurations, posing a risk of data loss.

Cimplifi Solution

Cimplifi leveraged its extensive experience and proprietary workflows to deliver a seamless migration process:

- **Custom Scripting for Comprehensive Data Extraction**
 - Developed a proprietary extraction tool to retrieve significantly more data than the standard interface allowed.
 - Ensured all case details and metadata were accurately migrated to RelativityOne.
- **Strategic Planning & Project Management**
 - Executed a multi-month migration strategy, coordinating closely with the firm's team.
 - Provided dedicated project management, maintaining continuous communication and minimizing disruptions.

- **Industry Expertise & Problem-Solving**
 - Addressed versioning issues and database architecture challenges, enabling a full and accurate data transfer.
 - Leveraged deep industry relationships to navigate obstacles, including working around limited legacy database support.
- **Comprehensive Data Recovery**
 - Identified and migrated previously hidden cases and files that would have otherwise been lost.
 - Ensured full access to historical case data in RelativityOne, preserving data integrity and continuity.
- **Training & Support**
 - The Cimplifi training team played a key role in ensuring the firm's team was fully equipped to manage their database in-house post-migration.
 - The team received comprehensive training, including extensive resources and support, helping them transition smoothly and efficiently manage their new system.

Results

- **Successful migration of 3TB of data across 400 workspaces.**
- **Preserved and transferred more data than possible through standard export tools.**
- **Ensured no loss of critical case files, even those initially inaccessible.**
- **Minimized business disruption through careful planning and execution.**
- **Strengthened the firm's eDiscovery capabilities with a modern, cloud-based solution.**

Conclusion

By partnering with Cimplifi, the firm successfully transitioned from an outdated cloud database to RelativityOne with confidence. Unparalleled expertise, proprietary tools, and commitment to client success ensured Cimplifi could securely migrate every piece of critical data. For organizations facing similar migration challenges, Cimplifi provides the industry knowledge and innovative solutions necessary to achieve a seamless transition.