

Case Study | Delivering a High-Velocity Second Request With End-to-End Relativity and Advanced AI

INDUSTRY: TECHNOLOGY (HEALTHCARE-ADJACENT) · MATTER TYPE: FEDERAL SECOND REQUEST (GOVERNMENT ANTITRUST REVIEW) · TIMELINE: ACCELERATED (60-DAY COMPLIANCE WINDOW)

Executive Summary

When a technology company involved in a healthcare adjacent transaction received a federal Second Request, it faced one of the most demanding discovery scenarios possible: **intense government scrutiny, massive volumes of modern data, strict security requirements, and an aggressive timeline.**

Cimplifi was engaged when the client needed a partner to support an **end-to-end Relativity workflow** at the required scale and speed. Within days of the initial call, Cimplifi mobilized a **fully integrated Second Request response**, leveraging **RelativityOne, Brainspace analytics, and the full aiR suite** to deliver defensible, secure, and timely results, all without hosting the client's data outside Relativity.

The Challenge

EXTREME TIME PRESSURE

The client had approximately **60 days** to achieve substantial compliance, one of the fastest Second Request timelines Cimplifi has executed.

SECURITY FIRST MANDATE

Due to regulatory sensitivity and healthcare adjacency, the client required that **all data remain within Relativity**, with no vendor-hosted environments and no unnecessary data duplication.

MODERN DATA AT SCALE

Collections included:

- Google Workspace (Vault, Drive, email)
- Slack (messages and channels)
- Mobile devices from a **BYOD workforce**
- Custom and "one-off" sources (e.g., Klue and Coda)

HIGH CUSTODIAN COUNT AND VELOCITY

A **voluminous custodian population**, with data ingestion and processing occurring continuously as collections progressed.

PRIVILEGE AND RELEVANCE RISK

Government productions required **exceptionally defensible privilege decisions**, with chat and text data significantly increasing review complexity.

HUMAN SCALE CONSTRAINTS

Even with advanced technology, the matter required extensive planning—coordinating hundreds of contract reviewers across multiple simultaneous workflows, including first- and second-level review, QC, privilege logging, and redactions—with ongoing consultative engagement between Cimplifi and the client.

The Cimplifi Approach

Cimplifi designed and executed a **Relativity-first, security-forward Second Request strategy**, focused on speed, defensibility, and operational control.

IMMEDIATE MOBILIZATION AND PARALLEL WORKSTREAMS

Within **one week of the initial client call**, Cimplifi began active collections while simultaneously standing up analytics, review, and production workflows. Rather than waiting for collections to complete, **forensics, processing, analytics, and review planning ran in parallel**, compressing the overall timeline.

END-TO-END RELATIVITY ARCHITECTURE

The client required that Relativity be used **from collection through production**, with no external hosting environments. Cimplifi delivered a true “**Relativity all-in**” model:

- **Relativity Collect** for enterprise data sources
- **Direct processing into RelativityOne**
- **Brainspace analytics** as the primary analytical engine
- **Relativity aiR for Privilege and aiR for Review** deployed at distinct, strategic phases
- **Production delivered directly from Relativity to the government**

This approach minimized data movement, reduced security risk, and maintained a fully auditable chain of custody.

ADVANCED ANALYTICS AND TAR AT SCALE

With data volumes projected to exceed **20TB**, analytics were critical to meeting the deadline.

- Brainspace was used to prioritize, cluster, and reduce the review population
- TAR workflows enabled the team to focus human review where it mattered most
- Non-TAR content (including certain chat and edge-case data) was identified early and routed to appropriate review paths

DUAL AIR DEPLOYMENT FOR DEFENSIBILITY AND SPEED

Cimplifi strategically deployed Relativity’s generative AI capabilities:

aiR for Privilege

Used to identify and support privilege decisions across millions of documents, outperforming traditional string-based screening and significantly reducing risk of disclosure.

aiR for Review

Applied after structured prompt development and validation, enabling scalable relevance decisions while preserving defensibility through documented testing and quality controls.

This dual-AI approach allowed the team to **accelerate review without sacrificing accuracy**, even under government scrutiny.

OPERATIONAL SCALE AND GOVERNANCE

Cimplifi managed:

- Continuous high-volume processing (multiple TBs per day)
- Nightly system builds to protect reviewer performance
- Real-time tracking of custodian inclusion/exclusion lists
- Coordination of hundreds of contract reviewers
- Tight integration between forensics, analytics, review, and production teams

The Results

RAPID EXECUTION

Collections began within days of engagement, with analytics and review progressing in parallel.

MASSIVE SCALE MANAGED

Final data volumes were projected to reach approximately **20TB**, with review populations in the **multi-million document range**.

DEFENSIBLE GOVERNMENT PRODUCTION

A major production to federal regulators was successfully delivered within the timing commitment, covering **nearly 200,000 documents**.

SECURITY PRESERVED

All work was performed within Relativity, meeting the client's strict data security requirements.

CLIENT CONFIDENCE RESTORED

After switching vendors midstream, the client gained confidence that the Second Request could be executed **end-to-end, on time, and defensibly**.

Why This Matters

Second Requests are no longer just large — they are **faster, more complex, more regulated, and more modern-data-driven than ever before**. This engagement demonstrates how Cimplifi:

- Executes **compressed Second Request timelines**
- Operates at **massive data and reviewer scale**
- Delivers **true end-to-end Relativity workflows**
- Applies **advanced AI responsibly and defensibly**
- Meets the **highest government scrutiny standards**

For organizations facing high stakes regulatory investigations, Cimplifi brings the **technology depth, operational muscle, and strategic judgment** required to succeed.